

PRIVACY POLICY

Marchington Stone Limited are committed to protecting your privacy when using our website: www.marchingtonstone.co.uk. (the “service”).

This policy informs our users of our website of the different areas of information we the “service” will collect from you or which is provided by you and how it will be processed. If you choose to use our service, then you agree to the collection of data in accordance with this policy. We will not use or share your information with anyone except as described in this Privacy Policy.

The Website

www.marchingtonstone.co.uk and it’s owners, Marchington Stone Ltd, will ensure the necessary steps are taken to protect your information. We are registered with the ICO (Information Commissioners Office) as a data controller and comply with the Data Protection Act 1998.

Information we may collect from you:

To enhance your experience whilst using our website, we may require you to provide us with information identifiable to you by means of:

- online enquiry forms
- newsletter subscriptions
- cookies
- analytics to assist how our service is used
- telephone calls which may be recorded or monitored for training, quality and record purposes

Cookies:

Cookies are small pieces of text sent by your web browser by a website you visit and stored on your computer’s hard drive. Information on how to delete or reject cookies or for further information on our cookies, can be found in our Cookie Policy located on the website.

Contact and Communications:

By completing our on-line enquiry, you agree to us contacting you to provide further information on our services and answering any questions or queries you may have. Telephone calls are recorded or monitored for training, quality and record purposes.

By submitting your details for our newsletter, you agree to receive our newsletter by email. Subscribers will be given the option to unsubscribe.



External Links:

Our service only looks to contain safe and relevant external links to other sites. We ask all users to note that these external sites are not operated or owned by Marchington Stone Ltd, and therefore we do not control or are responsible or liable for the content and their policies. Users are asked to review their privacy policies from these links.

Social Media Platforms:

Although Marchington Stone Ltd do not currently operate any social media accounts, users are advised to use these platforms wisely. If any social media platforms are used in the future by our company, we will never ask for personal or sensitive information and encourage any users in this instance to contact us directly via telephone or email. Social media platforms can shorten lengthy website addresses, and although they take all reasonable actions to ensure the urls used are genuine, they can be prone to spam and hacking. Marchington Stone Ltd therefore cannot be held liable for any damages or implications caused by clicking on these shortened urls.

How we store your data:

The information that we collect from you is stored on our secure servers. We have strict controls over how and why your data can be accessed. Your data will only be stored for as long as necessary.

By submitting your personal data you agree to this.

Your rights:

You can find out what information we hold about you, and ask us not to use any of the information we collect.

Disclosing Information:

We will only pass on your information if we have a legal obligation to do so, or if we have to enforce our terms of use and other agreements.

We won't share your information with any other organisations for marketing, market research or commercial purposes, and we don't pass on your details to any websites.

Changes to This Privacy Policy:

The policy will be reviewed and updated when necessary. Any changes made to this policy will be posted to this page.

Contact us:

If you have any questions, comments or requests regarding our Privacy Policy, please do not hesitate to contact us. Our contact details can be found on our Contact Page.