



MARCHINGTONSTONE

QUALITY POLICY STATEMENT

Marchington Stone Ltd is an independent, family-owned quarrying company and specialist supplier of aggregates, roadstone, sand, soil, gravel and block stone to the construction and civil engineering industry throughout Great Britain.

This policy confirms our commitment to deliver customer satisfaction through quality products and service that conform to industry specifications.

Marchington Stone are focused on achieving compliance with applicable legislative requirements and codes of practice and to continually improve our quality management system in line with **ISO 9001:2015** to enhance our performance.

Our Managing Directors have overall responsibility for quality management within the company. They develop our strategic quality objectives & key performance targets with insight of customer needs and ensure communication within the company.

To meet our product and service commitments we will:

- Ensure our ways of working encompass risk management
- Ensure a pro-active approach to managing our internal processes
- Understand the expectations of our customers in order to meet or exceed them
- Ensure all employees comply with our policies and procedures
- Educate our employees to understand how their actions impact customer service
- Ensure all staff receive relevant and timely information, instruction and training
- Ensure all employees have ongoing opportunities for learning & development to succeed in their role and address career aspirations
- Monitor our progress against objectives and targets through audits and management review to facilitate continuous improvement

Our Quality Policy Statement is communicated to all employees and formally reviewed annually.

All interested parties can obtain a copy of this Quality Policy Statement from our company website www.marchington-stone.co.uk

Approved By:

David Marchington
Joint Managing Director

Matthew Marchington
Joint Managing Director

Page: 1	Date Written: 05/10/2018	Doc Ref: BM-10
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